



We're invested in improving the energy grid.

August 19, 2021

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ACME CUSTOMER
OR CURRENT RESIDENT
123 HOMETOWN STREET
APT 1
ANYTOWN FL 34000



Dear ,

You depend on electricity every day. That's why Duke Energy is invested in strengthening the energy grid. In Indiana, more than 2,600 Duke Energy employees are working hard to deliver energy that is smarter, cleaner, more reliable and more affordable today and for years to come. These enhancements will improve power quality and reliability while enabling more options for our customers.

We will soon be in your neighborhood working on outdoor upgrades to improve your energy service and reliability. As we prepare for these upgrades, you may see crews conducting planning meetings, performing tree trimming or placing lawn flags to identify safe work areas. If we need to trim trees, we'll use techniques created by the National Arborist Association and work with a certified Indiana arborist. We will do everything possible to keep power interruptions to a minimum while this work is in progress.

Our current project schedule is listed below:

Project name: Danville Grid Strengthening Project 8631223

Date: September 2021 through December 2021

Location: Along Lincoln St between Blake St & County Road 75 W, Spring St, and Clinton St
Along County Road 75 W between Lincoln St & Main St, Tennessee St, and Indiana St
Along Main St between County Road 75 W (Mackey Road) & County Road 200 W

We will follow up with you once this project is complete. In the meantime, if you have questions, please call **800.589.6822** from 7 a.m. to 7 p.m. Monday through Friday and mention the project name listed above or visit **duke-energy.com/Reliability**.

We appreciate the opportunity to serve you and we are committed to building a stronger energy grid for your community.

Sincerely,

Don McDuffy
Director Asset Design