

# TOWN OF DANVILLE

PSA - Due to the current COVID-19 outbreak, virtually all the stores in town are having trouble keeping paper and wipe products in stock for us. Some of these items include paper towel, toilet paper, baby wipes, wet wipes and lastly disinfecting wipes. Because these products are flying off the shelf so quickly, the Town of Danville Wastewater Department would like to remind you of a few things.

First, the wet wipes that are labeled as "flushable" simply mean that they will make it through your toilet. With the exception of toilet paper, none of these other products dissolve or breakdown. Why are we letting you know this? As these products flow through your pipes and the towns pipes, they start catching other wipes or solid materials such as grease that settle in the pipes and slowly form blockages that reduce the flowing capacity in the pipes. These blockages have the potential to cause backups in your basements or even cause overflows out in our neighborhoods. These overflows are a serious public health issue as raw sewage can carry many diseases and pollute our waterways.

Secondly, every issue that is caused by the flushing of these products is extremely expensive to fix. Not only for you on the private side if you have to call a plumber but on the Town's side as well. Unclogging the blockages that cause backups or overflows and pulling and repairing pumps that clog due to these are expensive as well. The town can be fined \$50,000 per overflow if it happens regularly enough. This could ultimately affect water bills.

Help us help you and just remember, It's a TOILET not a TRASH CAN. Only toilet paper goes down the bowl! Our number one priority is the safety of our citizens and employees. Please call us first if you have a blockage and we will inspect for a failure in the Town pipes. We will telephone you back and let you know our status. We will NOT be making any visits to private properties until further notice.