

Position Description
Gill Family Aquatic Center
Pool Manager

JOB SUMMARY

Under general supervision, directly supervises the overall operation and maintenance of the Gill Family Aquatic Center.

RELATIONSHIPS

Reports to: Parks & Recreation Superintendent or Assistant Superintendent

Supervises: Head Lifeguard, Lifeguards and Concessions/Cashier Worker

Works with: Parks and Recreation staff, and the general public

MAJOR AREAS OF ACCOUNTABILITY/RESPONSIBILITY

- Schedules and administers regular staff in-service training sessions; orientates and trains new staff; assists Parks and Recreation Superintendent with preseason orientation and staff training
- Manages pool staff on daily basis; makes sure staff is prepared for duty, complete assigned tasks, report on time, perform to standards, adhere to policies, etc.
- Prepares all regular employee work schedules, verifying hours worked; oversees that all time cards and forms are properly completed and submitted on time
- Develops marketing plan to maximize use of the pool and directs special pool promotions; sees that all promotions are carried out according to established procedures and guidelines; makes sure staff are aware of all promotional information
- Schedules staff for special pool events and use; sees that special use and pool rental attendance and payment procedures are followed and carried out
- Reviews daily logs and prepares all necessary records and reports; makes sure records and reports are up to date, accurate and organized
- Oversees that all written policies and procedures are adhered to and carried out
- Assures that all pool guests are treated properly; handles all guest relations, concerns and/or problem
- Reviews conditions of and makes all necessary corrections to maintain the quality of the pool water to meet acceptable standards as set by the State Health Department
- Knows the function of all pool equipment including the filter system and chlorinator

- Makes decision when to close the pool due to inclement weather or unsafe pool conditions
- Evaluates the operation of the pool and recommends improvements in methods and procedures
- Evaluates staff and existing programs
- Inspects all safety equipment and materials
- Knows the emergency safety procedures
- Assists in life guarding or in other areas as needed.
- Performs other duties as assigned by the Parks and Recreation Superintendent or Assistant Superintendent

PHYSICAL AND ENVIRONMENTAL CONDITIONS

Required Physical Activities: Swimming, walking, balancing, climbing, standing, stooping, lifting, pulling, pushing, reaching, talking, feeling, hearing, finger dexterity, grasping.

Physical Characteristics of Work: Work involves standing and/or walking 70% of the time, standing approximately 20% of the time, sitting approximately 10% of the time. Requires the exertion of up to 25 pounds routinely, exertion of up to 50 pounds occasionally, and exertion of more than 50 pounds infrequently to lift or otherwise move people or objects.

Vision Requirements: The minimum standard for use with those whose work deals largely the ability to complete written reports, inspect pool equipment, read meters and gauges, recognize emergency signals, see across and through pool water at both near and far distances, identification and recognition of colors.

Environmental Conditions: Work is performed in a typical outside swimming pool environment. The worker may be exposed to deep water in a rescue situation, temperatures in excess of 100 degrees for more than one hour, chemical hazards, and possibly slippery walking surfaces.

QUALIFICATIONS

- High school education or GED required; must be at least 18 years of age
- Current certification in Lifeguard Training, CPR and First-Aid required
- Certified Pool Operator (CPO) designation preferred
- Water Safety Instructor (WSI) certification preferred
- Previous experience in delivering exceptional customer service is required
- Knowledge of management principals and previous experience in directing staff and operations of a swimming facility preferred.
- Effective written, oral and listening skills are essential; ability to effectively convey information and handle complaints from the public and other city staff
- Ability to establish effective working relationships with supervisor, co-workers and assigned staff; ability to deal effectively with the general public